

Bloomerang FAQs:

- **How do I sign up for shifts?**

Find the specific opportunity you're interested in and complete the Volunteer Questionnaire. If you've already filled it out, just click 'Next Step.' From there, navigate to the opportunity or shift selection page, choose your desired shifts, add them to your cart, and then click 'Complete Sign Up.'

- **Do I have to sign up to be a Captain Scott Legacy volunteer before signing up for shifts?**

Yes, you do! You can either sign up directly from our main page using the link provided, or you can select a specific opportunity. If you choose an opportunity, you'll be asked to fill out the Volunteer Questionnaire (if it's already completed, just click 'Next Step'). From there, proceed to the shift selection page, choose your desired shifts, and confirm your sign-up.

- **How do I sign up for more shifts?**

If you're already part of an opportunity, you can sign up for more shifts in that opportunity.

- Tap My Upcoming Shifts.
- Select the opportunity name.
- Tap Signup for More Shifts.
- Select the opportunity.
- Tap the shift you want to sign up for.
- Tap Add Shift to Signup Cart.
- Tap Complete Signup.

- **Is there a limit to how many shifts I can sign up for?**

You are able to sign up for as many shifts as you wish. However, please keep in mind that shifts may overlap. Be sure to check your schedule before signing up for another one. Bloomerang will also notify you of any conflicts at checkout.

- **How do I email my shifts to myself?**

To email your shifts to yourself from Bloomerang, you can do so right after signing up, and it will automatically be sent to the email you provided. If you'd like to download your schedule, go to the 'My Overview' tab and select 'My Schedule,' there is a 'Download' button on the top right corner for you to do so. We also recommend adding your shifts to your own calendar to make sure you don't miss a shift.

- **How do I remove myself from a shift?**

Unfortunately, you won't be able to remove yourself from a shift. Please contact Mitchie by clicking the 'Contact Manager' button on our Bloomerang organization page, or at volunteer@captainscott.ca / (604) 773-1743 as soon as possible if you can no longer make the event or have any changes.

- **Is there a training video I can watch to help me navigate through Bloomerang?**

Training videos that walk volunteers through account creation, shift signup, the mobile app, and more are available in the playlist "[Bloomerang Volunteer Training Videos: For Volunteers](#)" on the Bloomerang YouTube channel.

For more information about using Bloomerang as a volunteer, check additional help articles in [Getting Started as a Volunteer](#) or contact Mitchie at volunteer@captainscott.ca or (604) 773-1743.